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**PART C MOBILE TELECOMMUNICATIONS SERVICES - continued**

**Item 303 bFree Mobile Plans -continued**

**1. Service Description**

- 1) This item is subject to the terms and conditions in Item 300 of this Tariff
- 2) bFree Mobile Plans refer to Prepaid Mobile Plans on C&W's GSM or TDMA Mobile Network.
- 3) bFree Mobile Plans are available to both Residential and Business Customers.
- 4) C&W provides the following bFree Mobile plans: Pay As you Go (PAYG) bFree and bFreeAnytime. Customers who obtained bFreeAnytime service prior to 7 April 2004 continue to receive the service at the rates listed in this tariff. bFreeAnytime is not available to new customers as of 8 April 2004..
- 5) The Customer must purchase a Prepaid Mobile Card, which is available in varying denominations. The Card establishes the Customer's Account Balance. Every time the Customer makes an Outgoing Mobile Call, the applicable charges are deducted from his/her Account Balance.
- 6) bFree Mobile Plans include the following Features: Caller ID, Call Waiting , Voice Mail, Mobile Mail and SMS at no additional monthly charge.

**2. Definitions**

"Evenings and Weekends" means all times other than Peak times including public holidays in the Cayman Islands.

"Day" means 6 a.m. to 8 p.m. Monday through Friday.  
"Prepaid Mobile Service",

"Call Credits" means the value of the Mobile Calls remaining on the Card.

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"Pay As You Go Card" or "bFree Card" or "Card" means the prepaid calling card supplied by C&W and purchased by a Customer on an "as needed" basis in order to establish and maintain a credit balance.

**3. Terms and Conditions**

- 1) Customer provided Equipment must be compatible with C&W's Mobile Network. Customer provided GSM handsets must be capable of accessing C&W's Network frequencies of 1900Mhz. Any TDMA provided handset is compatible with C&W's TDMA Network, provided the handset is programmable.
- 2) The Customer pre-pays for the Service by purchasing the applicable prepaid Card. C&W will deliver the prepaid calling Card on purchase by the Customer. Once purchased, Customers are responsible for any damaged or loss of Cards.
- 3) The Customer agrees to pay C&W's applicable Charges for provision of the bFree Service whether the Customer or someone else uses the service. The Customer agrees that C&W's records will be used to determine the Customer's Account balance at any point in time.
- 4) In the event that Usage Charges are not decremented in real time, and C&W subsequently becomes aware of such use of the bFree Service, C&W shall decrement the Usage Charges from the Customer's Card.
- 5) If the Customer's service becomes deactivated, he/she has to reapply for service.
- 6) All Usage Charges are billed on a per-second basis. Roaming Services are not available.

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**4.      Prepaid Card**

1) General

- a) Prepaid Cards may only be used with bFree Service. Prepaid Mobile Cards may not be used with any other Service.
- b) Cards may be purchased at a number of retail outlets and at C&W business offices in the Cayman Islands.
- c) Card Credits will expire if the Customer does not top up his/her Account with a new Card before the validity period for the first card ends. If the Customer tops up his/her Account, the validity period is extended by the number of days prescribed for the value of the new Card.
- d) Card Credits are not redeemable for cash nor may they be transferred to another telephone number. No interest is payable on any Card Credits the Customer has with C&W.

2) Pay As You Go Card

- a) The expiration period varies depending on the Card denomination.
- b) When the validity period ends, any unused Card Credits are lost until the Account is re-activated by entering a new Card Number within a 45-day grace period. Once the Customer's Account expires or the Card Credits fall below the minimum amount required to make a Mobile Call, the Customer will no longer be able to make Calls.
- c) If the Customer does not top up his/her Account within the next 45-days grace period, his/her PAYG Service will be permanently

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disconnected and his/her Telephone Number will be lost. During this period, unused Card Credits are non-recoverable.

3) bFree Card

- a) bFree Card has two time tracks. One is based on the date the Card was loaded and the other on the Card expiration date. The value that causes the Customer to have service for the longest period of time has priority.
- b) On the 75<sup>th</sup> day after the Card was loaded, the Customer is only permitted to recharge/top up his account. After a 30-day grace period has elapsed, the Customer is permanently disconnected and the telephone number lost.
- c) After the card expiration date, the customer remains activated for the next 30-days, but can only make calls to recharge his service. 30 days later if the customer has not recharged, the number is permanently disconnected and the number lost.
- d) In both scenarios, Card Credits are recoverable only if the account is recharged within a 15 day period of expiration.

**5. Optional Services**

- 1) Roaming is not available to bFree customers.

**6. Features**

- 1) bFree plans (excluding PAYG) include a certain number of outgoing text messages each month under C&W's Short Message Service (SMS) service, without incurring an additional monthly charge. This service allows Customers to send text messages on their mobile phones to C&W Mobile Customers.

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- 2) The monthly charge for each bFree plan includes twenty local SMS messages to C&W mobile Customers. Unused messages are not carried over to the next month.
- 3) bFree Customers can receive an unlimited number of incoming SMS messages free of charge. Charges apply to additional outgoing SMS messages above the monthly limit included in the bFree plan, and to SMS messages to other countries and other operators. See section 6 (a).
- 4) bFree Customers can receive an unlimited number of incoming Mobile Mail messages at no additional charge.

**6. Rates and Charges**

The following rates and charges apply to the bFree Plans:

a) Monthly Charges

<b>Prepaid Mobile Plans</b>	<b>Pay as You Go</b>	<b>bFree</b>	<b>bFree Anytime (e)</b>
<b>C&amp;W Mobile to C&amp;W Mobile</b>			
Day (a)	\$0.30	\$0.30	\$0.29
Evening (b)	\$0.25	\$0.25	\$0.24
Weekend (c)	\$0.20	\$0.20	\$0.19
Late Night (d)	N/A	N/A	\$0.11
<b>C&amp;W Mobile to C&amp;W Fixed</b>			
Day	\$0.30	\$0.30	\$0.29
Evening	\$0.25	\$0.25	\$0.24
Weekend	\$0.20	\$0.20	\$0.19
Late Night	N/A	N/A	\$0.11
<b>C&amp;W Mobile to Other Mobile</b>			
Day	\$0.35	\$0.35	\$0.39
Evening	\$0.30	\$0.25	\$0.34
Weekend	\$0.25	\$0.25	\$0.29
Late Night	N/A	N/A	\$0.11
<b>Daily Charge</b>	<b>N/A</b>	<b>N/A</b>	<b>\$0.25</b>
<b>Voicemail Retrieval</b>	Free	Free	Free

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<b>Included Text Messages</b>	N/A	20	20
<b>Additional Text Messages</b>			
C&W to C&W Cayman	\$0.20	\$0.12	\$0.12
C&W to C&W Caribbean	\$0.20	\$0.20	\$0.20
C&W to Other	\$0.30	\$0.30	\$0.30
<b>Voicemail, Call Waiting, Caller ID, Mobile Mail, SMS</b>	Free	Free	Free
<b>Mobile Web-WAP, MMS Photo Messaging</b>	N/A	N/A	N/A

- (a): Day is Monday to Friday 8AM to 6PM
- (b):Evening is Monday to Friday 6PM to 8AM
- (c): Weekends is Saturday, Sunday and Public Holidays
- (d): Late Night is from 11 p.m. to 6 a.m.
- (e): Customers who obtained bFreeAnytime service prior to 7 April 2004 continue to receive the service at the rates listed in this tariff. bFreeAnytime is not available to new customers as of 8 April 2004.

b) One-off Charges

	<b>Charge</b>
Service Downgrade (bFree Anytime to bFree)	\$25.00
Starter Kit	\$25.00
SIM Replacement	\$25.00
Number Change	\$25.00

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c) IDD charges

	<b>Daytime (8 am – 6 pm)</b>	<b>Evening (6 pm – 8 am)</b>	<b>Weekend (Saturday , Sunday and Public Holidays</b>
Jamaica, Turks, USA, Canada, UK and Ireland	\$0.45	\$0.40	\$0.35
Rest of the World except for Other*	\$0.55	\$0.50	\$0.45
Inmarsat – E Atlantic/ W Atlantic/ Pacific	\$9.06	\$9.06	\$9.06
Inmarsat – W Atlantic	\$7.92	\$7.92	\$7.92

\*Other: The International Direct Dial rates for the following countries: Antarctica, Ascension, the Cook Islands, Cuba, Cuba-Guantanamo, the Falkland Islands (Malvinas), Guinea Bissau, the Norfolk Islands, Saint Helena, Sao Tome and Principe, the Solomon Islands, the Syrian Arab Republic and Vanuatu (Republic of) are; \$0.80 per minute, \$0.60 per minute and \$0.55 per minute for Day, Evening and Weekends respectively.