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Information & Communications Technology Authority

6 December 2011

**By email to:**

Mr. A Ritch, LIME  
Mr. V Corcoran, Digicel

Gentlemen,

**LNP – SMS Protocol**

It is my understanding that Digicel and LIME, in the context of implementing LNP, are unlikely to reach agreement on which SMS protocol should be used by them both to handle inter-operator SMS texting. This impasse will likely delay, perhaps significantly, the 31 January 2012 LNP implementation date that was agreed by all Consortium members on the 30<sup>th</sup> August this year. Failing to meet the implementation date will deny customers the benefits of LNP, and this is not in the public interest.

Therefore, in accordance with section 9 (3) ICTA Law (2011 Revision), I am referring this matter to the Authority for it to investigate and determine which protocol should be used. Given that the agreed implementation date is at the end of next month and that this matter needs to be resolved before then, an expedited process is appropriate. You therefore are directed to provide your views to the Authority, no later than **5 p.m.** on the **13<sup>th</sup> December 2011** as to:

which SMS protocol should be used in the Cayman Islands between Cayman Islands mobile operators.

In your submission, please set out your *full* rationale for your view together with all supporting documentation.

You then have until **12 p.m.** on **19<sup>th</sup> December 2011** to file a written reply to any comments made by the other.

Please note, all submissions filed in this proceeding should be copied to the other party at the same time they are submitted to the Authority. Also, all submissions will form part of the public record of this proceeding.

Should you have any questions, please do not hesitate to contact me at (345) 746-9600.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'David Archbold', with a long horizontal flourish extending to the right.

David Archbold  
Managing Director