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Information & Communications Technology Authority

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**New Telephone Numbers
& the Impact on Businesses**

Not so long ago, most telephone numbers in the Cayman Islands started with 949 or 948. With the introduction of mobile services by Cable & Wireless and, more recently, the full liberalisation of the telecommunications market, over sixty-five series of numbers have been issued by the Information & Communications Technology (ICT) Authority to various Licensees. Details are given in the table that follows.

Once a new operator has completed its interconnection arrangements with Cable & Wireless, its numbers will automatically become available from any single line residential, business, or mobile telephone. However, where a business has its own Private Branch Exchange (PBX), that exchange will likely have to be reprogrammed to "open up" access to the new numbers.

The Authority continues to receive complaints that some business subscribers cannot reach some or all of the new numbers.

If you lease your PBX from Cable & Wireless and are having difficulties, please contact the C&W PBX Manager at 914-0533 or Fault Reports on 611 to have the reprogramming carried out as soon as possible.

If you have leased or purchased your PBX from another supplier, please contact them for assistance.

All the numbers in the following list should be opened up, unless there is a company policy restricting calls to mobile telephones.

Subscribers should be aware that such problems are not the fault of the new licensees, nor can they do anything to resolve the situation. You must contact the company responsible for maintaining your PBX.

New Mobile Providers:

Digicel	
Number Series	Service
323-xxxx	Mobile -GSM
324-xxxx	Mobile -GSM
325-xxxx	Mobile -GSM
326-xxxx	Mobile -GSM
327-xxxx	Mobile -GSM
329-xxxx	Mobile -GSM
623-xxxx	Fixed Wireless

Wireless Ventures (Cingular)	
Number Series	Service
516-xxxx	Mobile -GSM
517-xxxx	Mobile -GSM
525-xxxx	Mobile -GSM
526-xxxx	Mobile -GSM
527-xxxx	Mobile -GSM
547-xxxx	Mobile -GSM
548-xxxx	Mobile -GSM

New Fixed Wireless Providers (Operational)

TeleCayman	
Number Series	Service
766-xxxx	Fixed Wireless
767-xxxx	Fixed Wireless
768-xxxx	Fixed Wireless
769-xxxx	Fixed Wireless
825-xxxx	Fixed Wireless

WestTel	
Number Series	Service
743-xxxx	Fixed Wireless
745-xxxx	Fixed Wireless
746-xxxx	Fixed Wireless
749-xxxx	Fixed Wireless

New Wireless Providers (Not yet operational)

E-Technologies/ CaymanOne	
Number Series	Service
229-xxxx	
235-xxxx	
249-xxxx	
626-xxxx	
663-xxxx	

Infinity Broadband	
Number Series	Service
619-xxxx	Fixed Wireless
699-xxxx	Fixed Wireless

Cable & Wireless

Cable & Wireless (Fixed Network)	
Number Series	Service
222-xxxx	Fixed
244-xxxx	Gov – DID*
444-xxxx	Fixed
747-xxxx	Fixed
777-xxxx	Fixed
800-xxxx	Fixed
814-xxxx	Fixed – DID*
815-xxxx	Fixed – DID*
848-xxxx	Fixed
888-xxxx	Fixed
914-xxxx	Fixed – DID*
940-xxxx	Fixed
943-xxxx	Fixed
945-xxxx	Fixed
946-xxxx	Fixed
947-xxxx	Fixed
948-xxxx	Fixed
949-xxxx	Fixed
*DID = Direct Inward Dial	

Cable & Wireless (Mobile Network)	
Number Series	Service
916-xxxx	Mobile - TDMA
917-xxxx	Mobile - TDMA
919-xxxx	Mobile
924-xxxx	Mobile - GSM
925-xxxx	Mobile - GSM
926-xxxx	Mobile - TDMA
927-xxxx	Mobile - TDMA
928-xxxx	Mobile - TDMA
929-xxxx	Mobile - GSM
938-xxxx	Mobile - TDMA
939-xxxx	Mobile - GSM

Cable & Wireless (Internet Access)	
Number Series	Service
266-xxxx	Internet Access
638-xxxx	Internet Access
976-xxxx	Internet Access

Cable & Wireless (Miscellaneous)	
Number Series	Service
730-xxxx	Internal
849-xxxx	Paging
930-xxxx	Internal
990-xxxx	National 800 Service
995-xxxx	'Stop Line' allocation