

Hello.

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LIME

May 7th 2010

Mr. David Archbold
Managing Director
Information, Communication & Technology Authority
3rd Floor, Alissta Towers
P.O. Box 2502
Grand Cayman

Dear Mr. Archbold,

Re: New LIME ADSL Service Plan

Cable and Wireless (Cayman Islands) Limited t/a LIME (“LIME”) is pleased to inform the Authority that it is introducing a new plan to its ADSL high-speed Internet service.

Description of the New Plan

LIME is introducing a new service plan, called ###, to its broadband Internet service. This new plan will improve the customer experience by providing ### at an affordable price.

Details of all LIME ADSL service plans are outlined in Attachment A to this letter. The specifics of the new plan are in red print.

Consistent with its existing ADSL service offerings, LIME’s Standard ADSL Internet Access Terms will apply to the new ### service plan. This is a ### and charges will appear on the customer’s LIME bill.

REDACTED

Effective Date

LIME plans to introduce this new service plan by way of a ###.

Customer Notification

Customer notification ### will be done via LIME's Telesales team. Thereafter, customer notification will be done via electronic media, including LIME's website and a customer letter which will be sent via email.

Confidentiality Claim

LIME is filing this notification, including Attachment A, in confidence with the Authority and requests that the Authority not disclose either its contents, or the fact of its filing. The marketing and pricing plans of LIME are information of a commercial nature and are consistently treated in a confidential manner by LIME until they are implemented. Any untimely disclosure would mean that LIME's competitors and potential competitors would gain advance knowledge of LIME's marketing and pricing plans, even before the information could be made available to LIME's customers or to the general public. Disclosure of this information would enable them to develop competitive and targeted marketing and pricing responses, even before LIME would be able to implement its own plans. LIME requires confidential treatment until such time as the service described in this letter is made public.

An abridged version of this letter will be filed. All confidential information has been replaced by "###".

Should you have any questions please do not hesitate to contact me.

Yours faithfully,

'Signed'

Anthony Ritch
General Manager

Cc: Frans Vandendries, VP Legal, Regulatory & Corporate Affairs, LIME

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Attachment A

Feature	Residential				
	Mega	Meg Plus	Mega Max	Mega Extreme	###
Price (with min. 12 month contract)	\$40	\$59	\$74	\$99	###
Price with no contract	\$50	\$69	\$84	\$109	###
Download Speed	1.0Mbps	2.0Mbps	3.0Mbps	4.0Mbps	###
Upload Speed	512kbps	512Kbps	512Kbps	512Kbps	###
E-mail Quantity	5	10	10	10	###
E-mail Size	25MB	25MB	25MB	25MB	###
Web Space	3MB	5MB	5MB	5MB	###
Dial-up Access	Yes	Yes	Yes	Yes	Yes
Hotspots Access	Yes	Yes	Yes	Yes	Yes
Broadband Security	\$5.95/ month	\$5.95/ month	\$5.95/ month	\$5.95/ month	\$5.95/ month
E-mail Spam and Virus blocker	Included	Included	Included	Included	Included
IP address	DHCP	DHCP	DHCP	DHCP	DHCP
Modem*	Included	Included	Included	Included	Included
Monthly Usage	Unlimited/ FUP	Unlimited/ FUP	Unlimited/ FUP	Unlimited/ FUP	Unlimited/ FUP
24/7 Call Centre	Yes	Yes	Yes	Yes	Yes
Install Charge - full	\$120.00	\$120.00	\$120.00	\$120.00	###
Install Charge - Self	\$60.00	\$60.00	\$60.00	\$60.00	###

* Includes a basic modem with all plans. Upgrade to 4 port Wireless modem available at an add'l charge of \$75

Note: All prices are per month except install which is a one-time charge.

There is an early termination fee of \$170.00 for termination of contract prior to end of 12-month minimum term; no termination fee applies thereafter.

REDACTED